



# TORRO UNITED A.F.C. PARENT/GUARDIAN CODE OF CONDUCT

REVIEWED MARCH 2024



## Parent/ Legal Guardian Code of Conduct

As a parent/legal guardian of a child involved with Torro Utd AFC, I agree to abide by and follow these rules and guidelines:

1. I will promote the emotional and physical well-being of the players ahead of my personal desire to win.
2. I will remember that my child plays soccer for his/her enjoyment, not mine.
3. I will encourage good sportsmanship through my actions by demonstrating positive support for all players.
4. I will provide support for coaches and officials working with the players to provide a positive experience for all.
5. I will ensure that my child treats all players, coaches, officials, parents, and spectators with respect, regardless of race, creed, colour, sex, or ability.
6. I will treat all players, coaches, officials, parents, and spectators with dignity. I will not use improper language, poor attitude, behaviour or mannerisms.
7. I will cheer for my child and his/her team and allow the coach to do his/her job of coaching.
8. I understand that making physical contact with any coach, player or official will result in expulsion from the club.
9. I will not taunt any player, coach, or official. We want our coaches to worry about their players, not parents. The players should enjoy their experience, especially on game day, and not have adults interfere with their games in a negative manner.
10. I will ensure my son/daughter is prepared, properly dressed and on time for all practices, games, club events.
11. I will uphold the good name of the Club at all times and not commit any act that would be contrary to this.

\*I agree to support and promote this parent/legal guardian code of conduct agreement. Further, my failure to comply with this agreement or my participation in any defined misconduct subject to discipline will result in disciplinary action, up to and including expulsion from Torro Utd AFC.

### **POLICY ON COMMUNICATION FOR UNDERAGE SECTION**

#### **Notification by coaches for Training & Matches**

Coaches inform parents/guardians about upcoming training sessions and matches via Clubforce Connect. A reminder may issue from the Coach via text message or WhatsApp.

It is vitally important that parents/guardians respond to such notifications within the specified time frame, as coaches need to plan and prepare sessions according to the availability of players.

This is also a matter of respect to opposing teams making the effort to travel to fixtures.

Clubs receive fines and penalties when they are unable to field sufficient numbers for participation in NERL fixtures.

### **The “48 Hour Rule”.**

As a club, Torro Utd AFC ask all club officials, coaches, and parents of players to abide by the “48-Hour Rule”.

Where grievances are felt, we believe it is best practice to employ a cooling off period of at least 48 hours from the time of the incident.

Certain time frames are regarded as unsuitable to address issues:

- Directly after matches have finished.
- Before matches commence.
- Before training sessions commence. Where practicable, club officials should be informed of the issue prior to contact.
- Torro Utd AFC advise that as a minimum any grievances be aired when training sessions finish, never in the presence of children, and conducted in a reasonable manner.

**\*Issues/incidents of a serious nature should be reported as appropriate immediately and in such cases the 48 hour rule does not apply.\***

When an urgent message needs to get out to the team the coach will use Text message, Whatsapp or Phone call – whichever is deemed the most appropriate. Parents/Guardians are asked to monitor their phone in advance of and during scheduled training sessions and matches as on occasion it is necessary to change schedules/arrangements.